From:	Rellen Hayes
To:	Tucker-Potter, Stacy
Subject:	RE: Schedule
Date:	Thursday, September 05, 2019 1:29:21 PM
Attachments:	image002.png

Hi Stacy,

Let me get with our Marketing team and put a schedule together for you. What types of comments are you getting from alumni? Keep in mind that we record all update calls with alumni and can pull the calls for review if someone is unhappy with their PCI experience.

Best,

Rellen

Rellen Hayes
Publishing Concepts | Project Manager
Proud PCI Associate since 2014

T: 972.728.3687
E: rhayes@publishingconcepts.com
www.publishingconcepts.com

Back-to-Back Winner! For two years in a row PCI has been named the "#1 Best Place to Work" in the state of Texas (The Texas Association of Business and the publishers of *Texas Monthly*) and in Dallas-Fort Worth (*Dallas Morning News*). Research shows that a highly engaged workforce drives higher overall client satisfaction.

CONFIDENTIALITY NOTICE: This e-mail message is intended to be received only by persons entitled to receive the confidential information it may contain. E-mail messages may contain information that is confidential and legally privileged. Please do not read, copy, forward, or store this message unless you are an intended recipient of it. If you have received this message in error, please forward it to the sender and delete it completely from your computer system.

From: Tucker-Potter, Stacy <stuckerpotter@truman.edu>
Sent: Thursday, September 5, 2019 1:09 PM
To: Rellen Hayes <rhayes@publishingconcepts.com>
Subject: Schedule

I need a detailed schedule of what communication will be going out from PCI when. We have received a lot of backlash over the phone and through email, and we are trying to anticipate and reduce the impact to our calling efforts.

Stacy Tucker-Potter ('02)
Director of Engagement | Truman State University
100 E. Normal | McClain 205 | Kirksville, MO 63501
(660) 785-7432

This email (including any attachments) may contain confidential, proprietary and privileged information, and unauthorized disclosure or use is prohibited. If you have received this email in error, please notify sender.

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here.